

**Complaint Form (Customer Feedback Book)**

**Customer details**

Date \_\_\_\_\_

Name \_\_\_\_\_

Signature \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_ Email \_\_\_\_\_

Date of event \_\_\_\_\_

Complaint \_\_\_\_\_

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**For Bank use only**

Complaint number \_\_\_\_\_

Actions taken \_\_\_\_\_

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Bank Officer's name \_\_\_\_\_

Signature \_\_\_\_\_

*Kompanion Bank CJSC does not ensure the confidentiality of information provided by customers, as this Feedback Book is available to all customers willing to provide their feedback.*